

GENERAL CONDITIONS OF SALE

Any request of rent has to be signed and accompanied by a deposit of 30% of the total amount of the stay and expenses specified on the contact.

The booking is nominative and will be effective after acceptance by the camping.

The booking becomes definitive after receipt of the deposit.

EARLY DEPARTURE – DELAYED ARRIVAL

In case of an early departure, and whatever the reason, the total amount of the stay will be kept by the campsite

. The manager has the right, in case of an early departure or an annulation, to release the pitch/rental.

No reduction will be given in case of delayed arrival.

For any modification of the dates of your stay as planned in the contract, the same place can not be guaranteed. **The number of the pitch is inform, the manager has the right to modify the number of the pitch/rental according to the evolution of the planning without informing the client.**

Any modification that may lead to a variation of the amount of the rental, upward or downward (changing of dates, affecting the pricing period, change number of occupants ...) must be told no later than the day of arrival.

The client must arrive on the day written on his contract. Any delay must be indicated. Beyond a period of 24h after the scheduled date and without any news from the client, the manager has the right to cancel the the rent or the camping place.

CANCELLATION :

Any cancellation has to be made by letter or by mail.

-More than 30 days before your arrival, the amount of the deposit remains acquired at the campsite

- Less than 30 days before your arrival, the total amount of your stay will be kept.

The stay is exclusively valid for the current year. No postponement of the stay or of the amounts paid may be requested for subsequent seasons or years.

To obtain a possible compensation , we invite you to subscribe a cancellation or interruption of stay insurance. This can be done on : www.campez-couvert.com (see the full conditions on our website, on request by mail or on the insurance website).

PAYMENT OF YOUR STAY

The total amount of your stay has to be paid 30 days before your arrival (credit card or bank transfer).

A stay reserved less than 30 days before the arrival date, payment by bank transfer or credit card the day of the reservation.

In the case of payment in foreign currencies, all fees and taxes shall be borne by the customer.

The resident tax, as well as **the departmental tax**, are fixed and collected by the local authorities. The client has to pay it at the time of booking, making the reservation.

Services performed not previously included in the contract, will be subject to additional billing.

CANCELLATION GUARANTEE SUNELIA

For any stay of at least 7 nights, only in rental accommodation (excluding campsites) The General Conditions of the Cancellation Guarantee are as follows:

This guarantee takes effect upon signing the rental contract and expires the day before the first day of the stay at midnight. Subject to compliance with contractual obligations, this guarantee allows you to obtain a refund of the sums paid, if your stay should be canceled according to the exhaustive list below in the following cases:

1, A serious illness, a bodily accident or the death of: You, your legal or de facto spouse, your ascendants or descendants, your guardian, your brothers, sisters, brothers-in-law, sisters-in-law, sons-in-law, in-laws -daughters, fathers-in-law, mothers-in-law. By serious illness or serious bodily injury we mean any temporary or permanent impairment of your physical integrity, ascertained medically and involving the cessation of any professional or other activity.

2, Pregnancy complications

3. Serious damage requiring your presence on the day of planned departure and resulting from theft, fire, water damage or natural elements affecting your main residence or your professional premises destroyed by more than 50% (Certificate of the insurer to provide)

4. Economic dismissal of yourself or your spouse provided that the procedure has not been initiated before booking the stay.

All these reasons for cancellation must be communicated by registered letter accompanied by all the necessary documents establishing the facts. (expert report, report from the police authorities, summons, medical or death certificate, etc.) as soon as they occur and at the latest within 3 working days following the disaster or event.

The main exclusions: The consequences, after-effects, complications or aggravation of an illness or accident noted before signing the contract: Pregnancy, voluntary termination of pregnancies, childbirth and alcoholism and their consequences:

Psychic, mental or nervous illnesses which do not result in hospitalization for more than 7 days: Your intentional acts: Accidents resulting from participation, in a professional capacity, in any sport or competition as well as in preparatory training:

Accidents resulting from the practice, on an amateur basis and at any level, of the following sports: motor sports (car, motorcycle, any motor vehicle): air sports:

Epidemics, pollution, natural disasters covered by law N-82,600 of July 13, 1982: Civil or foreign war, riots, popular movements, strikes, acts of terrorism, any effect of a source of radioactivity

ANIMALS

Dogs are not allowed in following rentals : Sunêlia Luxe – Van Gogh – 4 persons and Sunêlia Luxe – Saint Rémy – 6 persons. For all the other rentals, their number is limited to 1 per rental.

All dogs required to stay at the campsite, must be kept on a leash, vaccinated and tattooed. The client must show the dog's vaccination record at the reception. They are prohibited from swimming pool areas, in food shops and in buildings. Dogs of 1st and 2nd category are not accepted.

RENTAL CONDITIONS OF MOBILE-HOMES AND CHALETs :

Rentals are available as from 5pm and departure is before 10am . Late arrival possible until 22h in agreement with the campsite and on request.

For the rent of any Mobile-Home or chalet, **a caution of 300€ (only by Credit Card and with the pin code)** will be asked at your arrival. This caution will be fully refunded if the place has been found in a state of excellent cleanliness. Any damage will be subject to an indemnity that will be deducted from the amount of the caution,

The client is responsible for any damage occurring by his act. He must have subscribed a civil liability insurance.

All information about the campsite (Inventory, prices, rental) are available on our website,

In accordance with article L .612-1 of the Consumer Code, you can make free use of the mediation service : CM2C-14, Rue Saint Jean 75017 Paris. +33 1 89 47 00 14.

GENERAL INFORMATION:

All persons staying or visiting the campsite, are required to respect the internal rules of the campsite. The rules are posted at the entrance of the campsite and can be given on request at the reception.

Pitches are available as from 12am and have to be released before 12am.

The gate of the campsite is open from 07am till 11pm . No derogation allowed. Between 11pm and 07am, only pedestrian access is allowed.

DURING YOUR STAY :

It is up to campers to ensure they have an insurance cover ; campers are responsible for looking after their personal belongings (bicycles, etc)

Each named tenant is responsible for disturbances and nuisance caused by persons staying with or visiting them.

NO RIGHT TO WITHDRAW

In line with article L,221-28 of France's consumer code, the camping would like to inform its customers that the sale of accommodation services provided on a specific date or according to a specific timeframe is not subject to the provisions pertaining to the 14-days of the cooling of period

IMAGE REPRODUCTION RIGHTS

You give permission to the camping to take photographs of you, to record you or to film you and to use the resulting images, sounds, videos and recordings on any media, including Facebook and Instagram, on information and promotion media from the campsite and on travel and tourism guides.

INFORMATION AND LIBERTIES

The information you provided us at the time of your booking will not be transmitted to any third party. The campsite shall treat this information at confidence. It shall be used solely by the camping internal services for processing your booking. In accordance with the data-processing and liberties law of 6 January 1978, you have the right to access , amend and change personal data relating to you. You can notify the reception, in writing upon your arrival, of your eventual opposition to this practice.