

CAMPING MAS DE NICOLAS

RULES AND REGULATIONS FOR CAMPING OR CARAVANNING SITES AND RESIDENTIAL LEISURE PARKS

I. – GENERAL TERMS AND CONDITIONS

1. Conditions of admission and stay :

To be allowed to enter, to stay or remain at a campsite approval has to be given by the management. The management has to keep the grounds of the campsite in good condition and standing, ensuring that the regulations are being followed and respected.

By entering and staying on the grounds of the campsite the guest and it's visitors accept the rules and regulations.

It is not allowed to be a fiscal resident on the grounds of the campsite.

2. Police formalities / Legal formalities :

Minors are not allowed on the grounds without the written consent of their guardians or parents.

Pursuant to Article R. 611-35 of the Entry Code of Foreigners and Asylum seekers, the management has to register any foreign national, upon his or hers arrival requesting the following information :

1° Family name and given name ;

2° Date and place of birth ;

3° Nationality

4° Place of residence.

Any child under the age of 15 will have their personal information included in the legal guardian's declaration.

3 The grounds

The camping accommodation and all related materials and tools have to be kept within the allocated pitch, and in accordance with the guidelines and regulations of the management.

4. Reception hours

We are open from 9 to 18.00.

The reception offers information about the campsite, the different services offered.

Supplies, sports facilities, tourism and sightseeing, and local information.

A complaints log is kept at the reception at the disposal of the guests.

5. Display

This rules and regulations notice is posted at the entrance of the campsite and at the reception.

It is available to all the guests who asks for a copy.

For the classified campsites, the stars, category of campsite and how many pitches have to be displayed.

The price list of all services at the campsite is available at the reception, by order of the ministry of consumer affairs.

6. Departure procedures

The guests are asked to notify the reception of their time of departure the day before their departure.

If the guests want to leave before the reception opens in the morning they have to pay any outstanding bills the day before.

7. Noise and silence

The guests are asked to refrain from any unnecessary noise and loud conversations that could bother your neighbours.

Consideration for others have to be taken into account when playing music or using speakers.

Closing doors and car doors or containers has to be done in a silent manner.

Dogs and other animals have to be kept on a lead. They cannot be left unattended at any moment on the campground, even when left indoors. The owner of the pet is responsible for their animal at all times.

The management assures a quiet environment by issuing hours of total silence.

8. Visitors

All visitors have to be authorized to enter by the management or its representative.

The visitors are allowed to enter under the responsibility of the guests who receives them.

The guests can receive their visitors at the reception.

The visitor can enjoy the services and facilities of the campsite. The use of these facilities may be subject to a charge, which must be displayed at the reception of the campsite.

Visitors are not allowed to bring any of their vehicles into the campground.

9. Traffic and parking of vehicles

All vehicles must respect the speed limit of the campsite.

Vehicles are allowed to use their vehicles between 7 and 23.00 hrs.

Only vehicles that belong to the guests of the campsite are allowed.

Guests are allowed to park on their pitch only with pre-approval of the management.

The vehicle has to be parked in such manner that is doesn't prevent anyone or any other vehicle from accessing the paths or roads of the campsite.

10. Maintenance and appearance of the facilities.

Everyone is obliged to refrain from any action or behavior that could be detrimental to the cleanliness, hygiene and aspect of the campsite, especially the sanitary blocks.

It is forbidden to dispose of any grey water in the gutters.

Grey water can be disposed of at the allocated places.

Garbage and any type of waste has to be put in the appropriate garbage containers.

Washing is strictly prohibited outside of its designated space.

Hanging clothes and other items to dry can be done where appropriate, if not on the clothes lines of the campsite.

A maximum of 10 hours is allowed and it must not disturb your neighbours.

It is forbidden to hang a wash line between trees.

All plants and trees have to be respected. No nails are allowed to be pinned on trees, cut branches, or plant anything.

It is forbidden to alter the pitch for personal use, nor to dig on the ground.

If the guests or any of their visitors cause any damage to any trees or green areas, gates or fences,

or in or outside the accommodation they will be charged and asked to pay for the damages done.

The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

11. Health and Safety

a) Fires

Any open fire (wood, charcoal etc) is strictly prohibited.

Cookers have to be kept in good condition and cannot be used in any unsafe manner.

In case of fire immediately notify the management. Fire extinguishers are available if needed.

A first aid kit is available at the reception.

b) Theft

The management is responsible for objects left at the reception and has a general requirement to keep the campsite under surveillance.

The guests are responsible for their own equipment and belongings, and have to notify the management if they see any suspicious person or activity.

The guests are invited to keep their usual habits regarding the safety of their belongings.

12. Games

No violent or annoying games are allowed in the vicinity of the pitches or accommodations.

The conference room cannot be used for games or exercise.

Children have to be supervised at all times.

13. Stationnement

For any long term stay to leave a caravan, mobile home or campervan unoccupied all fees and permissions have to be agreed with the management.

14. Violation of the rules and regulations

If a guest is disruptive or disrespectful to other guests or doesn't respect the rules and regulations the management can either orally or in writing demand the disturbance to end.

In case of persistent disregard of the rules and regulation and in case of a serious violation of the rules and regulation the management has the right to break the contract.

Any criminal violation will be subject to law enforcement being called upon.

15. Special clause

It's mandatory to wear a bracelet in the campsite.

It is forbidden, under penalty of exclusion, to connect any kind of vehicle to the campsite's electrical outlets (rentals and pitches).